

## Golden Coast Leisure Park Disability Access Statement

Golden Coast Leisure Park welcomes people with disabilities and has developed this Access Statement to address some of the common issues which disabled people may face. We are a pet friendly park and guide dogs are permitted throughout.

We aim to ensure that all employees, guests and others who use the park and its facilities are treated equally and according to their needs

### **Pre-arrival**

For any help or assistance prior to arrival, we advise contacting our Reception, Duty Manager, or Holiday Sales team.

### **Reception and complex entrance**

The main entrance to the park is level entry. Reception and the complex can be accessed by ramp for easy access, the ramped access door can be found at the right-hand side of the main reception doors. Movement around the complex is all on one level. The Bar is raised with 6 internal steps, with plenty of space for wheelchairs between connecting doors throughout the building. The complex has an accessible toilet. Harry's Bar is a sports bar that has 2x small steps into the main part of the room. The Park shop and Waves ceramics have level entry access.

The Old Mill Pub has a sloped entry into the pub and is split into two levels, the bar is downstairs and the carvery serving room is upstairs, please don't hesitate to ask the bar team for assistance if you would like to enjoy a carvery, we can serve this to your table

### **Swimming pools**

Our Main Swimming Pool in the Main Complex has an access ramp into the pool area via Harry's bar for spectators.

The Flumes outdoor pool has a sloped entrance into the pool area and the pool itself has a graded entry into the deep end.

The Orchards pool has a level entry into the poolside and 5 steps into the pool.

Cleavewood indoor pool has a turn style for entry and regular pool side steps into the pool.

### **Public areas**

The park itself is set on an incline, but the main roads around the park are tarmacked. The launderette on park is wheelchair friendly, our outdoor activities area is all flat level also.

### **Accommodation**

We offer one accessible chalet (Poachers Paddock 05) with all the usual comforts and additional specific features designed for guests with limited mobility. There is ramped entry into the front door with close parking for 2 vehicles, large bathroom, large bedroom allowing space to manoeuvre and external ramp access to the accommodation itself.

### **Local area**

Woolacombe is very accessible for motorised scooters and wheelchairs and there is disabled parking right down next to the beach to take in the views. Ilfracombe sea front is very flat and is a great place to visit as the harbour and beach are both accessible