

## Pease Bay Disability Access Statement

Pease Bay Leisure Park welcomes people with disabilities and has developed this Access Statement to address some of the common issues which disabled people may face. We are a pet friendly park and guide dogs are permitted throughout.

We aim to ensure that all employees, guests and others who use the park and its facilities are treated equally and according to their needs.

### **Pre-arrival**

For any help or assistance prior to arrival, we advise contacting our Reception or Holiday Sales team.

### **Reception and complex entrance**

The main entrance to the park is barrier operated with the main carpark located approximately 100m away from Reception and the complex. We have 2 clearly marked disabled parking days outside the main Reception and complex buildings. Reception and the complex can be accessed by ramp for easy access.

Movement around the complex is all on one level with plenty of space for wheelchairs between connecting doors throughout the building. The complex has two accessible toilets, one at either end of the building.

### **Public areas**

The park is at the foot of a hill, but the park and public areas across the park are all on a fairly flat level. There are two streams running through the park and access across them is on ground level and suitable for wheelchairs. The launderette on park is at floor level and accessible.

### **Accommodation**

We offer one accessible caravan with all the usual comforts and additional specific features designed for guests with limited mobility which include manual hoist, large bathroom, lowered kitchen counters, large bedroom allowing space to manoeuvre and external ramp access to the accommodation itself. Disabled parking is designated and marked adjacent to the caravan pitch.

### **Local area**

Our local areas both north and south, to Dunbar and Berwick respectively cater for accessible use in many areas, however Berwick itself does have a few steep roads around the town.