

## **Queensberry Bay Disability Access Statement**

Queensberry Bay Leisure Park welcomes people with disabilities and has developed this Access Statement to address some of the common issues which disabled people may face. We are a pet friendly park and guide dogs are permitted throughout.

We aim to ensure that all employees, guests and others who use the park and its facilities are treated equally and according to their needs.

### **Pre-arrival**

For any help or assistance prior to arrival, we advise contacting our Reception or Holiday Sales team.

### **The Sandpiper**

There is a communal car park, suitable for several cars and one disabled parking bay, directly opposite The Sandpiper. The entrance to The Sandpiper is flat other than the lip on the automatic door. The Sandpiper includes Reception, the shop and our Café Bar with terrace. The Sandpiper is all on one level and easily accessible throughout. There is one disabled toilet.

### **Sales Office / Owners Lounge**

The Sales Office and Owners Lounge are located opposite The Sandpiper, a short walk from the communal car park. Access into both buildings is via steps or a ramp.

### **Touring facilities and launderette**

The entrances to the toilet and shower block, alongside the launderette, is via a ramp and a short walkway. There is a very small lip on each of the doors to enter. There is one designated disabled shower/toilet room.

### **Public areas**

The park is flat throughout, with a slight slope leading down to Sandside for those on hard standing touring bases.

### **Accommodation**

We offer one accessible caravan with all the usual comforts and additional specific features designed for guests with limited mobility which include manual hoist, large bathroom, lowered kitchen counters, large bedroom allowing space to manoeuvre and external ramp access to the accommodation itself.

All our hire fleet come with three steps leading into the accommodation. The glamping pods also have a minimum of 3 steps to access, which are built into the decking.

### **Local area**

There is a public car park on the road leading into the park which allows direct access to the beach and golf course. There is a bus route from Powfoot into Annan and Dumfries, however the walk to the bus stop would take approximately 10 minutes. There is a hotel in Powfoot, one mile from the park, which serves food and drinks and is easily accessible.